

ZAPspace Privacy Policy

This privacy policy applies between you, the User of this Website and ZAPspace Ltd., the owner and provider of this Website. ZAPspace Ltd. takes the privacy of your information very seriously. This privacy policy applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website. Please read this privacy policy carefully.

Definitions and interpretation

In this privacy policy, the following definitions are used:

Data

collectively all information that you submit to ZAPspace Ltd. via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Act 1998;

ZAPspace Ltd., or us

ZAPspace Ltd., a company incorporated in England and Wales with registered number 10622891 whose registered office is at WSN Partners 133-137 Alexandra Road, London SW19 SJY;

We have registered on the Information Commissioner's Office Register of Data Controllers and act as the data controller. Our designated Data Protection Officer/Appointed Person for the organisation is Alec Wilson, and we can be contacted at info@zapspace.co.uk or 369, High Street, London E15 4QZ.

User or you

Any third party that accesses the Website and is not either (i) employed by ZAPspace Ltd. and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to ZAPspace Ltd. and accessing the Website in connection with the provision of such services; and

Website

The website that you are currently using, www.zapspace.co.uk, and any sub-domains of this site unless expressly excluded by their own terms and conditions.

In this privacy policy, unless the context requires a different interpretation:
the singular includes the plural and vice versa;
references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this privacy policy;
a reference to a person includes firms, companies, government entities, trusts and partnerships;
“including” is understood to mean “including without limitation”;
reference to any statutory provision includes any modification or amendment of it;
the headings and sub-headings do not form part of this privacy policy.

Information That We Collect

ZAPspace Trampolines processes your personal information to meet our legal, statutory and contractual obligations and to provide you with our products and services. We will never collect any unnecessary personal data from you and do not process your information in any way, other than already specified in this notice.

Scope of this privacy policy

This privacy policy applies only to the actions of ZAPspace Ltd. and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

Data collected

We may collect the following Data, which includes personal Data, from you:

- Name
- Date of Birth;
- Contact Information such as email addresses and telephone numbers;
- Demographic information such as post code;
- Financial information such as credit / debit card numbers;
- IP address (automatically collected);

We collect information in the below ways: -

- Waiver Form
- Enquiry Form
- Booking through our bookings team at bookings@zapspace.co.uk
- Booking Birthday Parties with our Party team at bookings@zapspace.co.uk
- Over the telephone in reference to the above booking types

Our use of Data

For purposes of the Data Protection Act 1998, ZAPspace Ltd. is the “data controller”. We will retain any Data you submit for 12 months.

Unless we are obliged or permitted by law to do so, and subject to any third-party disclosures specifically set out in this policy, your Data will not be disclosed to third parties. This does not include our affiliates and / or other companies within our group.

All personal Data is stored securely in accordance with the principles of the Data Protection Act 1998. For more details on security see the clause below (Security).

Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website.

Specifically, Data may be used by us for the following reasons:

internal record keeping;
improvement of our products / services;

transmission by email of promotional materials that may be of interest to you; contact for market research purposes which may be done using email, telephone, fax or mail. Such information may be used to customise or update the Website; in each case, in accordance with this privacy policy.

Third party websites and services

ZAPspace Ltd. may, from time to time, employ the services of other parties for dealing with certain processes necessary for the operation of the Website. The providers of such services do not have access to certain personal Data provided by Users of this Website.

Links to other websites

This Website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

Controlling use of your Data

Wherever you are required to submit Data, you will be given options to restrict our use of that Data. This may include the following:
use of Data for direct marketing purposes; and
sharing Data with third parties.

Functionality of the Website

To use all features and functions available on the Website, you may be required to submit certain Data.

You may restrict your internet browser's use of Cookies. For more information see the clause below (Cookies).

Accessing your own Data

You have the right to ask for a copy of any of your personal Data held by ZAPspace Ltd. (where such Data is held) We will respond and hand over information within one calendar month from the request date at no charge.

Security

Data security is of great importance to ZAPspace Ltd. and to protect your Data we have put in place suitable physical, electronic and managerial procedures to safeguard and secure Data collected via this Website.

If password access is required for certain parts of the Website, you are responsible for keeping this password confidential.

We endeavour to do our best to protect your personal Data. However, transmission of information over the internet is not entirely secure and is done at your own risk. We cannot ensure the security of your Data transmitted to the Website.

Transfers outside the European Economic Area

Data which we collect from you may be stored and processed in and transferred to

countries outside of the European Economic Area (EEA). For example, this could occur if our servers are located in a country outside the EEA or one of our service providers is situated in a country outside the EEA. We also share information with our group companies, some of which are located outside the EEA. These countries may not have data protection laws equivalent to those in force in the EEA.

If we transfer Data outside the EEA in this way, we will take steps with the aim of ensuring that your privacy rights continue to be protected as outlined in this privacy policy. You expressly agree to such transfers of Data.

Sharing and Disclosing Your Personal Information

We do not share or disclosure any of your personal information without your consent, other than for the purposes specified in this notice or where there is a legal requirement. ZAPspace Ltd. uses Roller Digital to provide our services and business functions, however all processors acting on our behalf only process your data in accordance with instructions from us and comply fully with this privacy notice, the data protection laws and any other appropriate confidentiality and security measures.

For more information about Roller Digital, please read their Privacy Notice at: <https://roller.software/privacy-policy/>

UK Offices:
1 Primrose St,
London, EC2A 2EX
United Kingdom

General

You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.

If any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.

Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy. This privacy policy is governed by and interpreted according to English law. All disputes arising under this privacy policy are subject to the exclusive jurisdiction of the English courts.

Lodging A Complaint

ZAPspace Ltd. only processes your personal information in compliance with this privacy notice and in accordance with the relevant data protection laws. If, however you wish to raise a complaint regarding the processing of your personal data or are

unsatisfied with how we have handled your information, you have the right to lodge a complaint with the supervisory authority.

ZAPspace Trampolines Ltd.

Data Protection Officer: Alec Wilson

369, High Street, Stratford, London, E15 4QZ

Info@zapspace.co.uk

Tel: 020 8555 7029

Supervisory Authority: Henry Frost

369, High Street, Stratford, London, E15 4QZ

Info@zapspace.co.uk

Tel: 020 8555 7029

Changes to this privacy policy

ZAPspace Ltd. reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations. You may contact ZAPspace Ltd. by email at info@zapspace.co.uk if you request more information about this Privacy Notice.

Last edited: 01 May 2018